

Christopher Canter

From: Stephen Murray [murrays@madisonriver.net]
Sent: Monday, January 29, 2007 12:54 PM
To: 'Michael Shuler'
Cc: jsm@thlglaw.com
Subject: RE: Gallatin Disconnect Notice

Importance: High

I have just called and left a message for Karen Lewis. Can you fax me a copy of the letter? 919-563-2805...

Stephen V. Murray
Director, Regulatory Affairs
Madison River Communications, LLC
103 So. 5th Street
Mebane, NC 27302
919-563-8109
202-258-1657 cel
murrays@madisonriver.net

-----Original Message-----

From: Michael Shuler [mailto:mike@omnilec.com]
Sent: Monday, January 29, 2007 12:36 PM
To: 'Stephen Murray'
Cc: jsm@thlglaw.com
Subject: Gallatin Disconnect Notice

We have received as usual our retail disconnect notice for SB00002012392.
The amount it says we owe is \$9,295.18. This is obviously not right. How would you like to proceed?

Michael Shuler, C.E.O.
OmniLEC And BitWise Communications, Inc.
331 Fulton Street Suite 300
Peoria, IL 61602
OmniNumber: (309) 670-0575
Fax: (309) 213-3500
E-Mail: Mike@OmniLEC.com
Customer Service: (877) New-Omni

Christopher Canter

From: Stephen Murray [murrays@madisonriver.net]
Sent: Thursday, February 01, 2007 10:14 AM
To: 'Michael Shuler'; Karen Lewis
Cc: jsm@thlglaw.com; Stephen Murray
Subject: RE: SB00002012392

The \$10,000 referenced is the "credit", right? If so, let's have a call and I think that we may be able to sort it out.

Stephen V. Murray
Director, Regulatory Affairs
Madison River Communications, LLC
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Mebane, NC 27302
919-563-8109
202-258-1657 cel
murrays@madisonriver.net

-----Original Message-----

From: Michael Shuler [mailto:mike@omnilec.com]
Sent: Thursday, February 01, 2007 10:10 AM
To: 'Karen Lewis'
Cc: jsm@thlglaw.com; 'Stephen Murray'
Subject: RE: SB00002012392

I still need a breakdown of what makes up the \$10,410.37 so that I can audit it against each bill. Until I get that and have a chance to review it the amount is still in dispute.

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OmniNumber: (309) 670-0575
Fax: (309) 213-3500
E-Mail: Mike@OmniLEC.com
Customer Service: (877) New-Omni

From: Karen Lewis [mailto:lewisk@gallatinriver.com]
Sent: Thursday, February 01, 2007 8:52 AM
To: 'mike@omnilec.com'
Subject: SB00002012392

Mike,

Good morning. I thought it might be easier to explain your past due amount in an email. Please call me if you have any questions.

6/22/2007

\$43,705.55 was your balance 12/25/06. An adjustment was given for \$10,410.37 on 1/16/07. This brought your balance to \$33,295.18. Three payments were made totaling \$24,000.00 on 1/19/07 this brought your balance to \$9,295.18. Current until your new invoice printed on 1/25/07 which now makes the \$9,295.18 past due. Your invoice prints on the 25th of every month. When that invoice prints any outstanding balance becomes **past due** and generates the disconnect notice.

Thank you,

Karen R. Lewis
Customer Care Supervisor
Gallatin River Communications
200 Enterprise Drive
Pekin, IL 61554
(309)477-0226

6/22/2007